

NS BIKES WARRANTY

1. 7ANNA, manufacturer of NS Bikes, warrants all its products against defects in materials and workmanship for a period of 1 year, and also offers an additional 1 year crash replacement warranty.

2. If any defects are noticed in the product, the Customer must stop using it immediately and should report this to the dealer that sold it within 14 days. Using a damaged product will void the warranty, lead to more extensive damage and may pose a serious hazard to the rider's health and life.

3. The warranty period starts from the day when the product is purchased. This purchase must be documented with the cash receipt for all products plus a filled in warranty card for frames (which includes the following information: date of purchase, serial number of frame, customers name and name of dealer).

4. The warranty applies only to the original owner and is not transferable.

5. Claims under this warranty should be made through the dealer where the product was purchased.

6. The warranty is valid only if the component is sold by an authorized dealer and assembled by a qualified bicycle mechanic.

7. The warranty does not cover:

- normal wear and tear
- labour charges for replacing parts,
- paint and decals,
- problems that result from excessive loads occurring during extreme riding or from bad riding technique.
- problems that result from incorrect assembly or installation.

8. This warranty is void if:

- the warranty card is filled in incorrectly or incompletely,
- any modifications have been made to the product by the customer,
- the product had not been used, maintained or repaired according to the manufacturer's instructions,
- the product was transferred to any third party.

9. Directions on how to deal with warranty cases shall be provided by the distributor of the product in the region where it was purchased.

10. The crash replacement warranty covers damage resulting from crashing, or excessive loads generated by things like casing jumps or throwing the bike. Such damage won't be covered by the normal warranty, however NS Bikes offers the possibility to replace the product for 50% of the original suggested retail price under the Crash Replacement policy.

The conditions for this are:

- Crash Replacement is valid for 1 year from the purchase date,

- NS Bikes reserves the right to deny Crash Replacement without further explanations,
- Crash Replacement does not apply to parts damaged in other situations than in riding (for example Crash Replacement will not cover a part that has been damaged during shipping),
- Crash Replacement does not apply to complete bikes. It only applies to components made by NS that are mounted in the bikes.

PROOF OF PURCHASE – WARRANTY CARD

Bike, model

Frame serial number

Fork serial number (if any)

Price:

Date of purchase

I certify that I am acquainted with the actual specification of the bicycle (this can be slightly different than that published by the distributor).

Buyer's signature:

Dealer's signature:

Dealer's stamp